

Instant Messaging

Instant messaging (IM) is a form of communication over the Internet that offers an instantaneous transmission of text-based messages from sender to receiver. Most instant messaging software include the option for performing file transfer, audio chat, video calling and conferencing, sharing desktops, etc. apart from standard text chat. Instant messaging software is widely used for personal and commercial use.

Key Features of an instant messaging are as follows

- ✓ Text Messages can be sent to one more person.
- ✓ Audio calling and conferencing
- ✓ Video calling and conferencing
- ✓ File transfers
- ✓ Message history

Instant Messaging Services

There are two kinds of instant messaging software

1. Application Based instant messaging software is downloaded and installed on user's computer. Some of the popular instant messaging software are:
Google Hangout
Yahoo!Messenger
Skype
Windows Live Messenger
RediffBol
2. Web Based instant messaging software is accessed using browsers such as internet Explorer, Mozilla Firefox, Google Chrome, etc. some of the popular.
Web based instant messaging software are:
Meebo
MSN Web Messenger
IMO

Chat Etiquettes

1. Messages should be short and to the point.
2. Always introduce yourself by name if your screen name doesn't reflect it.
- 3.